

What is claimed is:

1                   1.       A method replaying a portion of a communication, comprising the  
2 steps of:

3                   establishing a connection between first and second end nodes;  
4                   receiving, at a buffering module in the connection remote from the first  
5 and second end nodes, a communications signal sent from the second end node to the first  
6 end node;

7                   maintaining in a memory a segment of the communications signal that was  
8 transmitted through the buffering module immediately previous to present time;

9                   receiving at the buffering module a request to retransmit at least a portion  
10 of the segment of the signal; and

11                   retransmitting from the buffering module to the first end node the portion  
12 of the segment.

1                   2.       The method of claim 1, wherein at least a portion of the connection  
2 is a PSTN, and wherein the step of establishing a connection includes establishing a  
3 circuit-switched path.

1                   3.       The method of claim 2, wherein the request to retransmit is a  
2 touch-tone sequence.

1                   4.       The method of claim 1, wherein the request to retransmit is an in-  
2 band signal.

1                   5.       The method of claim 2, wherein the request to retransmit is an out-  
2 of-band signal.

1                   6.       The method of claim 1, further comprising the step of receiving at  
2 the buffering module a request to begin maintaining in a memory a segment of the signal.

1                   7.       The method of claim 1, wherein at least a portion of the connection  
2 is a packet switched network.

1                   8.       The method of claim 7, wherein the step of establishing a  
2 connection comprises establishing a TCP/IP connection.

1                   9.       The method of claim 1, wherein the communications signal is a  
2 voice signal, and the segment of the signal is a time segment of the voice signal.

1                   10.      The method of claim 1, wherein the connection includes a wireless  
2 signal between the first node and the buffering module.

1                   11.      The method of claim 1, wherein the connection includes an  
2 unreliable portion between the first node and the buffering module.

1                   12.      The method of claim 1, wherein the first node is a handheld device  
2 selected from a group consisting of a premises telephone station set, a wireless telephone  
3 handset and a PDA.

1                   13.      The method of claim 1, wherein the connection includes an audio  
2 bridge, and wherein the step of maintaining in memory a segment of the signal comprises

3 maintaining in memory a segment of a signal sent by the audio bridge to listening station  
4 sets.

1 14. The method of claim 1, further comprising the step of, after  
2 retransmitting the portion of the segment, transmitting the signal to the first end node  
3 beginning at a point immediately subsequent to the portion of the segment.

1 15. The method of claim 1, further comprising the step of, after  
2 retransmitting the portion of the segment, transmitting the signal to the first end node  
3 beginning at a point in the signal received from the second node at present time.

1 16. The method of claim 1, further comprising the step of storing a  
2 record of the retransmitting step in a message record accumulator.

1 17. The method of claim 1, wherein the request to retransmit received  
2 at the buffering module is automatically generated.

1 18. The method of claim 17, wherein the request is generated upon  
2 detection of corrupted data.

1 19. The method of claim 17, wherein the request is generated at the  
2 first node.

1 20. The method of claim 1, wherein the step of receiving a  
2 communications signal further includes receiving a communications signal sent from the  
3 first end node to the second end node.

1           21.     The method of claim 1, further comprising the step of transmitting  
2     from the buffering module to a memory the portion of the segment.

1           22.     A method for retransmitting a portion of a communication signal to  
2     an end node in a network having an unreliable link, comprising the steps of:

3                 buffering, at a location in the network on a side of the unreliable link  
4     opposite the end node, a segment of the communication transmitted immediately previous  
5     to present time;

6                 receiving, at said location, a request to retransmit at least a portion of the  
7     communication segment; and

8                 retransmitting the portion of the segment across the unreliable link to the  
9     end node.

1           23.     The method of claim 22, wherein the unreliable link is a wireless  
2     signal.

1           24.     The method of claim 22, wherein the request to retransmit is a  
2     touch-tone sequence.

1           25.     The method of claim 22, wherein the first node is a handheld  
2     device selected from a group consisting of a wireless telephone handset and a PDA.

1           26.     The method of claim 22, further comprising the step of storing a  
2     record of the retransmitting step in a message record accumulator.

1                    29.     The method of claim 27, wherein the request is generated at the  
2     first node.

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